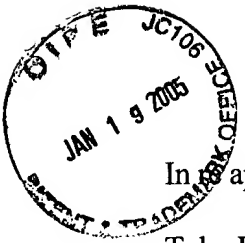


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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In application of

Docket No: Q62688

Toby KORALL, et al.

Appln. No.: 09/820,865

Group Art Unit: 2654

Confirmation No.: 3859

Examiner: Daniel A Nolan

Filed: March 30, 2001

For: AUTOMATED DATABASE ASSISTANCE VIA TELEPHONE

AMENDMENT UNDER 37 C.F.R. § 1.111

MAIL STOP AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated October 6, 2004, please amend the above-identified application as follows on the accompanying pages.

TABLE OF CONTENTS

AMENDMENTS TO THE CLAIMS2

REMARKS11